



FINAL PAYMENT & KEYS



Dream Home Demonstration

COMPLETED

Your home has passed or is in the process of its final inspections, and everything is signed off — Congratulations!

You've toured your completed home, reviewed the details, and we will be addressing any items.

Next Step: FINAL PAYMENT & KEYS

This final milestone confirms the completion of your home and the official handoff of the keys.

HELPFUL THINGS TO KNOW

WE CAN NOT RELEASE KEYS UNTIL FULL PAYMENT IS RECEIVED AND CLEARED.

- Lender can take 2-3 weeks to issue final payment.
- Please communicate if you foresee any roadblocks.



MILESTONE TRACKER

- ✓ Pre-Drywall Tour
- ✓ Interior Paint & Trim
- ✓ Mechanical Finals & Final Inspections
- ✓ Dream Home Demonstrations
- **FINAL PAYMENT & KEYS**
(Coming Up!)

WHAT'S NEXT FOR YOU?

- Work with your lender to ensure final payment is wired to Red Door.
- Schedule your move-in day after key handoff.
- Do not move personal items into the home prior to receiving keys.
- Celebrate and tag us in your Red Door move-in photos! 🎉
- Leave us a review on Google and Facebook!

Congratulations!

Welcome home. Your dream just became your address — and we're honored to have built it for you. Thank you once again for choosing Red Door Homes!



WHAT RED DOOR IS DOING

- Reviewing your Orientation List items and assigning work.
- Completing final internal walk items and any necessary re-clean.
- Verifying receipt of full payment from lender.
- Providing any final closing docs or packets.
- Preparing to deliver your keys and Welcome you to Your Dream Home!

Welcome to Customer Care

- Your Customer Care team will communicate a final handoff.
- You'll receive info about your 90-day and 11-month check-ins.
- You're now fully covered under our Homeowner Care & Warranty Program



NO NEED TO MEMORIZE EVERYTHING

We've got your back!

Handing over to Customer Care!



“Closing day was a celebration. Our Red Door team made it stress-free, and we felt totally taken care of.”

— The Freemans, Sanford

“Walking into our new home with the keys in hand... we still get emotional thinking about it. Thank you, Red Door.”

— Isaiah & Nicole, Southern Pines